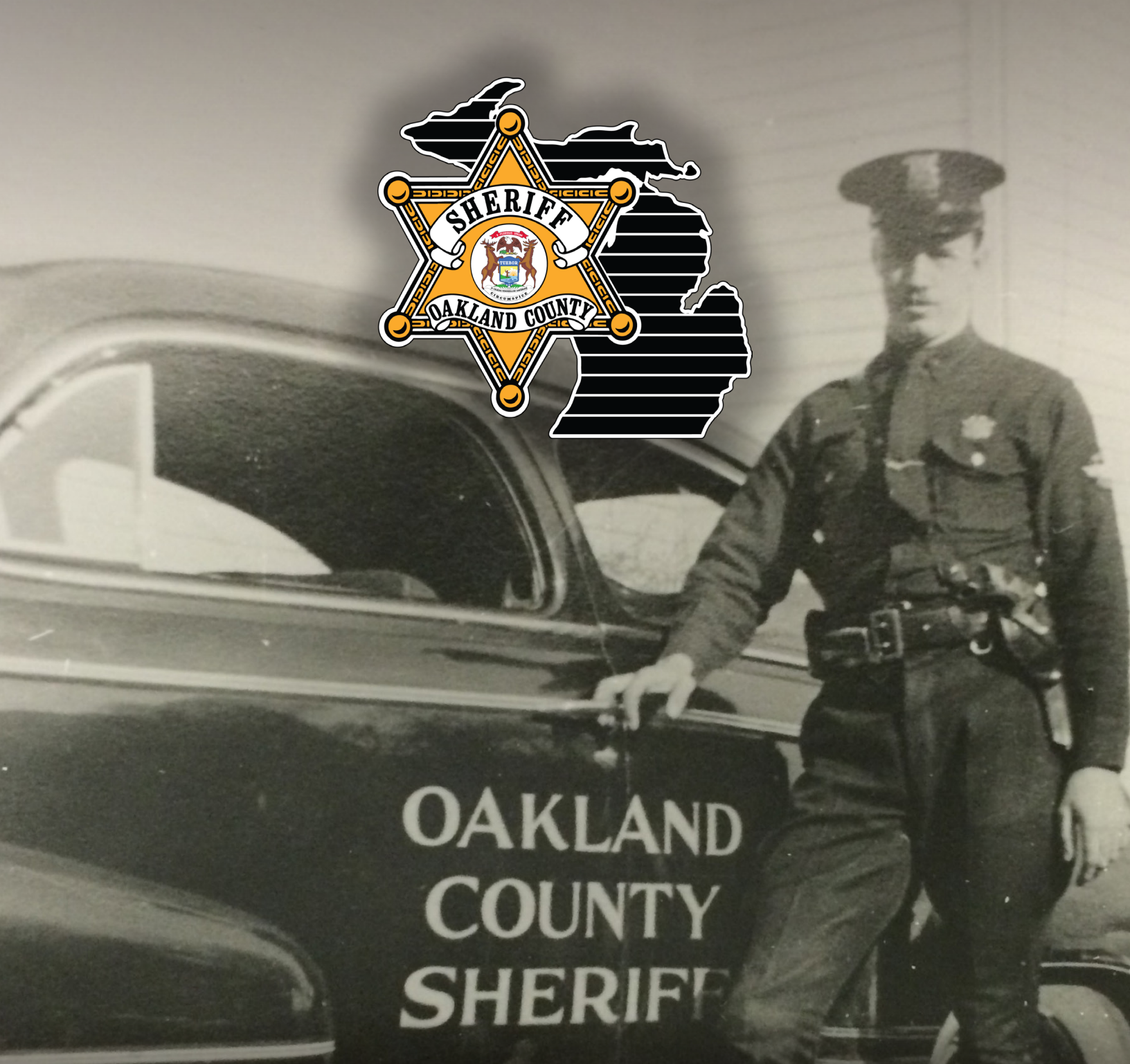




OAKLAND COUNTY SHERIFF'S OFFICE 2018

ANNUAL
REPORT







OAKLAND COUNTY SHERIFF'S OFFICE 2018 ANNUAL REPORT

THE OAKLAND COUNTY SHERIFF'S OFFICE IS DEDICATED TO THE SAFETY AND PROTECTION OF THE CITIZENS AND BUSINESSES WITHIN OUR BOUNDARIES. WE ARE COMMITTED TO THE TASK OF KEEPING OUR COURTS AND CORRECTIONAL SYSTEM SECURE AND OUR SERVICE IS BUILT UPON INTEGRITY, RESPECT, VISION, AND LEADERSHIP.

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The Oakland County Sheriff's Office (OCSO) is dedicated to continuing to build relationships with the communities in which it serves and to interact with Oakland County residents in a positive, friendly manner.

In 2018, the OCSO continued to develop innovative programming and enhance our community policing relationships throughout the county. Our endeavors, we believe, shed light on the men and women in law enforcement who protect and serve in our county despite continued media attacks that have said otherwise.

As an agency, we have continued to emphasize training and hold our employees to the highest standard. We launched a Medically Assisted Treatment (MAT) program in the Oakland County Jail and it has already proven itself successful in getting those battling addicting into proper care and treatment. Our forensic laboratory began testing DNA samples and this addition will provide our residents with a faster turnaround time for results. I hope you find the contents of this 2018 Annual Report interesting and informative. Please feel free contact the Oakland County Sheriff's Office if you have questions, concerns, or suggestions.

Sincerely,

A handwritten signature in blue ink that reads "Michael J. Bouchard". The signature is written in a cursive, flowing style.

Michael J. Bouchard
OAKLAND COUNTY SHERIFF

ORGANIZATIONAL CHART

Financial Matters Only



UNDERSHERIFF

CORRECTIONS/COURTS/
INMATE AND SUPPORT
SERVICES GROUP

BUSINESS
MANAGER

LAW
ENFORCEMENT
GROUP



CORRECTIONS/
COURTS DIVISION

ANNEX
BOOKING
CIRCUIT COURT DETAIL
DISTRICT COURTS
DETAIL
EAST ANNEX
FRIEND OF COURT
SECURITY
MAIN JAIL
PRISONER
TRANSPORT
PROBATE COURT
DETAIL
VISITATION



INMATE AND
SUPPORT
SERVICES DIVISION

CENTRAL INTAKE
CHAPLAINS-CS
CLASSIFICATIONS
INMATE HEALTH CARE
INMATE SERVICES
JAIL CLINIC
SUBSTANCE ABUSE



SHERIFF'S
ADMINISTRATIVE
SERVICES DIVISION

ACCOUNTING
ACCOUNTS PAYABLE
BUDGETING
CONTRACT
ADMINISTRATION FOR
FOOD SERVICES AND
COMMISSARY
DISBURSEMENT
JAIL LIBRARY
PAYROLL
PERSONNEL
RECEIPTS/ BONDS
RESULTS PROGRAM



INVESTIGATIVE
AND FORENSIC
SERVICES DIVISION

ARSON UNIT
AUTO THEFT UNIT
CHAPLAINS-LE
COMPUTER CRIMES
UNIT
FORENSIC
LABORATORY
FRIEND OF COURT
ENFORCEMENT UNIT
FUGITIVE
APPREHENSION
NARCOTICS
ENFORCEMENT TEAM
PROPERTY ROOM
SPECIAL
INVESTIGATIONS UNIT
WARRANTS UNIT



PATROL SERVICES
DIVISION

ALCOHOL
ENFORCEMENT TEAM
AVIATION UNIT
CANINE UNIT
COMPLEX PATROL
CONTRACT PATROL-
13 SUBSTATIONS
EXPLORERS
MARINE SAFETY UNIT
MOUNTED UNIT
PARK PATROL
RESERVE UNIT
TRAFFIC SAFETY UNIT



PONTIAC PATROL
SERVICES DIVISION

ALARM ENFC.
CRIME PREVENTION
UNIT
DETECTIVE UNIT
PATROL
SCHOOL LIAISON
TRAFFIC UNIT
WEIGHMASTER



ROCHESTER HILLS
PATROL SERVICES
DIVISION

ALARM ENFC.
CRIME PREVENTION
UNIT
DETECTIVE UNIT
PATROL
SCHOOL LIAISON
TRAFFIC UNIT
WEIGHMASTER



EMERGENCY
RESPONSE &
PREPAREDNESS
DIVISION

CIVIL UNIT
COMMUNICATIONS
UNIT
CONCEALED WEAPONS
BOARD
HOMELAND SECURITY
AND PREPAREDNESS
SWAT
TRAINING UNIT
RECORDS UNIT



ADMINISTRATIVE SERVICES DIVISION

Administrative Services is tasked with managing a budget of over \$141 million and directing all business and human resource functions, including oversight of the Records Unit and the Results Program. This Division maintains accounting, payroll, uniforms, supplies, benefits, and inmate account deposits such as bonds, fines, and other costs. Additionally, all contractual agreements for service are administered through this division.

CHIEF FINANCIAL OFFICER:
GAIA PIIR

**HUMAN RESOURCES
SUPERVISOR:**
BRANDI HILARIO

ADMINISTRATIVE SERVICES DIVISION

2018 REVENUES

Contract Law Enforcement Services	\$43,708,450
Contract Dispatch Services	\$1,555,601
Inmate Board and Care—Main Jail	\$420,085
Tether Program	\$83,105
OUIL Third and Deferred Offender	\$1,756,478
Drug & Alcohol Testing	\$1,756,478
Reimbursement of Salaries	\$4,861,326

BOND ACCOUNT DEPOSITS

Regular	\$1,411,576.79
Interim	\$157,749.00
Fines & Costs	\$326,895.54
Bond Fees	\$1,530
Overages/(Shortages)	\$00.00)

INMATE ACCOUNT DEPOSITS

Booking Receipts	\$646,937.56
Visitation Receipts	\$1,908,927.13
Overages/(Shortages)	\$(60.54)

Records Unit

The Records Unit is an efficient and customer service-oriented entity of the Sheriff's Office that performs the processing and retention of all of the OCSO's incident reports, traffic accident reports, tickets, inmate files, and purchase permits. The Records Unit manages tens of thousands of records, and is responsible for the editing, data-entry, and the retrieval and forwarding of information and statistics from these files. Other functions of the Records Unit include sex offender registrations, gun registrations, concealed weapon applicant fingerprinting and background checks, pawn entries, Freedom of Information Act (F.O.I.A.) requests, inmate identity transfer corrections, non-public records entries, and various government agency and citizen requests for reports, background checks, and incarceration information.

2018 RECORDS UNIT STATISTICS

Gun Registrations	11,474
Gun Purchase Permits	11,772
CPL Fingerprints	6,620
Miscellaneous Prints	21,874
Photostats	1,338
Sex Offenders	3,959
FOIA Requests	2,044
Subpoena/Discovery Requests	658
Videotape Requests	798
Inmate Files Processed	17,790
Non-FOIA Requests Through FOIA Desk	51
Non-Public Records Processed	1,380
Mail/Fax Background Checks	934
Pawn Slips Processed	7,850
Counter Background Checks	620
Requests: Agencies & Courts	5,228
Pawn Certificates Issued	9



Results Program

The Oakland County Sheriff's Office Results Program is a completely self-sustaining program overseen by Administrative Services. Results provides professional and courteous drug and alcohol testing to court probationers, clients, agents, courts, and the general public for a reasonable fee. The OCSO began the Results Program in 2009, and it continues to expand exponentially. Open seven days a week, testing offices are located in Pontiac, Southfield, and Troy. Parents may bring their child into a Results testing location and request a drug test and/or PBT. Sheriff's Deputies administer the test while Chemist Toxicologists provide the results. Test results are quick, accurate, and uncompromised.

2018 RESULTS PROGRAM STATISTICS

Portage breath tests (PBT)	40,698
Drug tests	41,679
Alcohol tests	23,677

Since 2009, the Oakland County Sheriff's Office Results Program has provided affordable drug and alcohol testing to court probationers, clients, agents, courts, and the general public in a professional and courteous setting.



Thomas Soling

CORRECTIONS/COURTS/ INMATE AND SUPPORT SERVICES

Corrections and Court Services is tasked with the operation and security of the Correctional and Court facilities as well as Inmate and Support Services. Under these areas of operation, a number of initiatives designed to reduce manpower and procedural costs have been implemented. These include video visitation and the work release tether program, which utilizes progressive technology to achieve the Sheriff's Office budget goals.

**COMMANDER:
MAJOR CHARLES A. SNAREY**



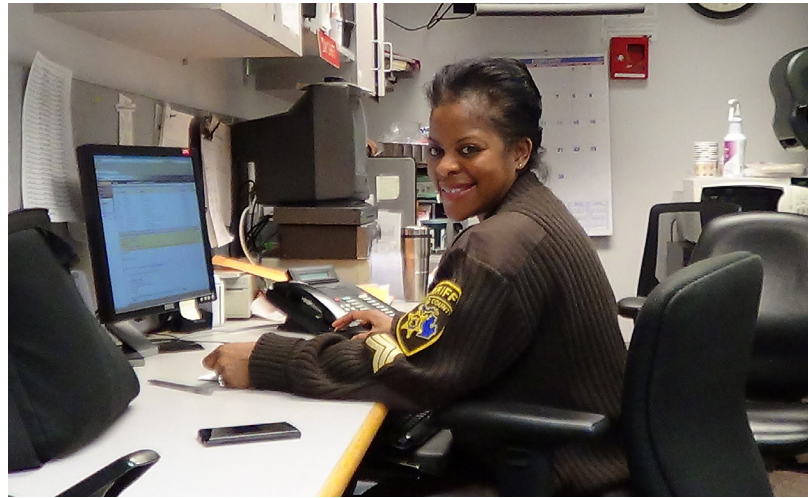
MAIN JAIL/ANNEX

COMMANDER: CAPTAIN CURTIS CHILDS

The Main Jail is responsible for the custody and care of inmates. The jail provides clothing, food, and medical care in a safe and secure environment during pre-trial and sentenced incarceration. Additionally, inmates receive support in the form of counseling, crisis intervention, adult education, recreation, visitation, and chaplaincy. In 2018 the Main Jail underwent several capital improvement projects, most notably a renovated kitchen facility.

2018 Points of Interest:

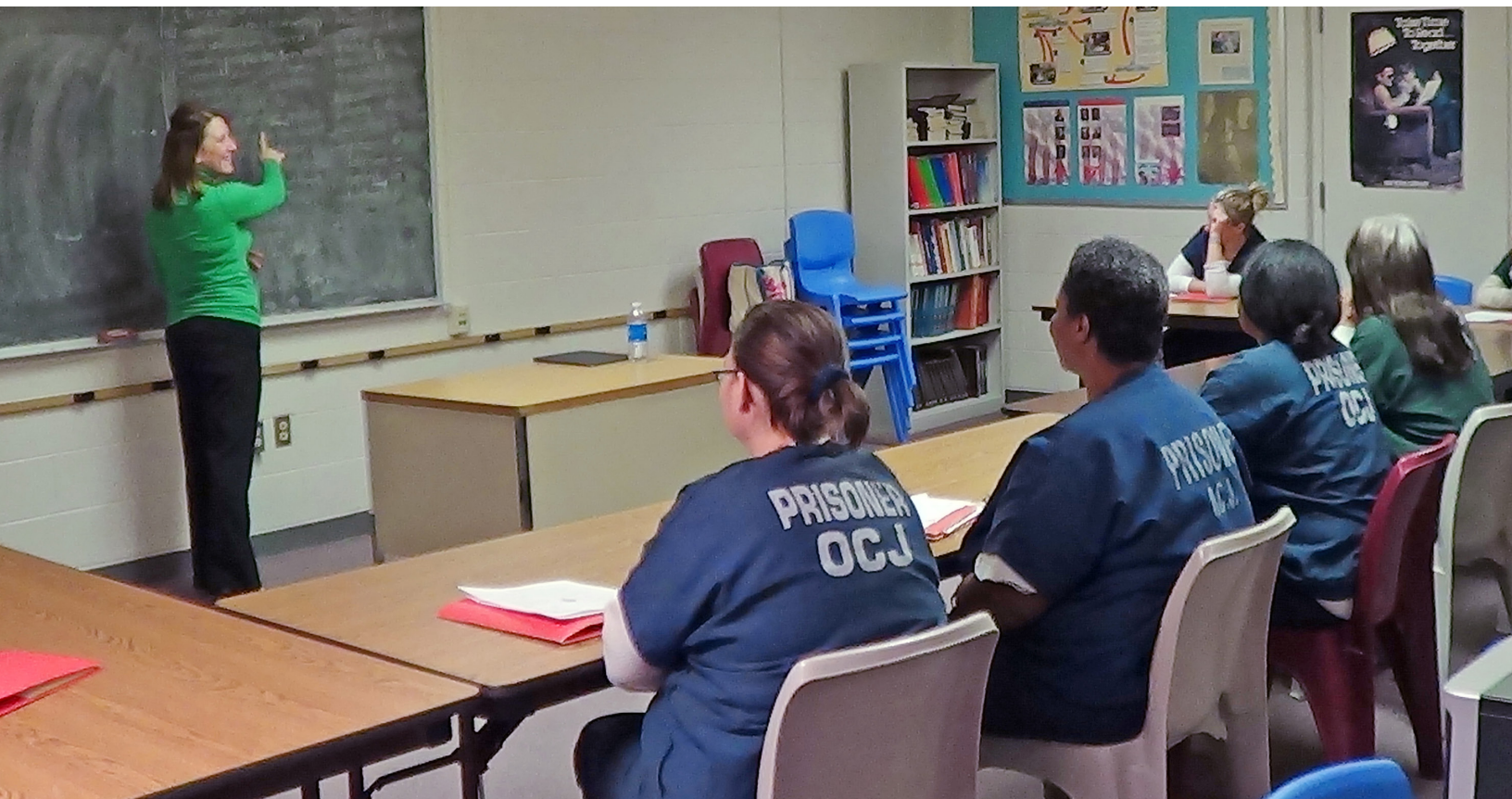
- 17,365 prisoners were admitted, up from 18,236 inmate admissions in 2018.
- 17,240 prisoners were released, down from 17,976 inmate releases in 2018.
- 15,852 video visitation (no contact) sessions conducted, up from 11,792 in 2017.
- A jail GPS tether program was utilized for qualified inmates.
- 692 inmate disciplinary tickets were issued.
- The Classification Unit interviewed and classified 19,331 inmates.
- Jail personnel oversaw 390 hospital watches for 2018 over the course of 22,965 hours.
- 1,568,777 Inmate Meals were provided by ARAMARK
- Total Commissary sales in 2018 were \$1,500,651
- A total of 12,651 video arraignments were conducted.



East Annex

The East Annex is a dorm-like setting used to house a maximum of 398 inmates classified as minimum and low-medium security inmates (inmate workers).

The east and west housing units are separated by the Deputies' work area, nurse's station, and two classrooms. The inmate workers assigned to the East Annex are required to clean the facility, provide meal services, perform laundry duties, and other miscellaneous jobs that are necessary for operational efficiency. Inmate workers are assigned to the Oakland County Pet Adoption Center, Central Garage, Laundry, Parks Division, and other work details at the discretion of East Annex personnel. The inmates can earn additional days off of their sentence for services rendered.



Deputies supervised numerous inmate worker details in 2018. These details generated over 90,669 man-hours of labor. Inmate worker details in 2018 included The Blessings in a Backpack Pontiac Schools Program, Coats for Kids Program, and the Sheriff's Re-Cycle Program

INMATE AND SUPPORT SERVICES DIVISION

Program Services assesses the needs of the inmate population in the Oakland County Jail system (In-Custody Programs), as well as offenders serving a sentence outside the jail environment (Non-Custody Programs).

In-Custody Programs

The in-custody services provided to both individual and groups of inmates range from counseling to identification and stabilization of mentally ill inmates and identification and placement of eligible inmates into jail programs. These services provide support for inmate rehabilitation as well as safety and security to the jail environment. As a result, an inmate's court-ordered sentence may be shortened. These programs aid in the issue of jail overcrowding as well.

2018 Points of Interest:

- The Jail Classification Unit classified 11,931 inmates.
- Casework service received and responded to 5,833 referrals for services from a variety of sources, including Deputies, court personnel, police, probation/parole staff, family/friends, and/or community agencies.
- 3,282 inmates participated in 12-step meetings in the jail coordinated by community volunteers.
- 266 inmates were placed in the Post-Book Jail Diversion of the Mentally Ill program. 179 inmates completed the in-jail portion of the program and 87 were removed. Graduates of the program received an expedited jail diversion release, which resulted in 3,614 jail bed days saved.
- 294 COMPAS assessments were administered to inmates by the Central Intake Screener to determine an offender's suitability for alternative sentencing other than regular jail confinement.
- The Central Intake Screener also reviewed and sent letters to the Court for approval of 310 inmates to participate in the Sheriff's Cognitive Behavior Program (CBP).
- 350 inmates who completed the CBT received a 25 percent sentence reduction, accounting for a total of 14,032 jail bed days saved.





Non-Custody Programs

Program Services oversees programming for inmates serving a sentence outside the jail environment. These services help to reduce overcrowding in the jail while offering the courts alternative sentencing options for eligible inmates.

2018 Points of Interest

- X 447 new offenders were sentenced to the Zero-Tolerance Program (ZTOL), which works in connection with staff at Community Corrections STEP Forward Program.
- X 53 percent of offenders sentenced to ZTOL completed the program, and 6 percent were still active in the program at the end of 2018.
- X 119 inmates participated in the Electronic Monitoring Program (Home Confinement Tether), saving a total of 2,992 jail bed days
- X 149 inmates were placed into the Sheriff's Work Release Tether Program (WRTP), which utilizes a GPS tether device to monitor an inmate's compliance with a work and home confinement schedule, as well as the inmate's abstinence from drugs and alcohol. 108 inmates completed the program, 15 were terminated, and 26 remain active in 2018.

All expenses incurred for the use of the tether unit for the WRTP and drug/alcohol testing are paid for by the inmate.

COURT SERVICES DIVISION

COMMANDER — CAPTAIN DOUGLAS MOLINAR

Court Services provides security services within Oakland County's 6th Circuit Court, ten District Courts, each courtroom and judges' chambers, the office of the Prosecutor, Treasurer, County Clerk, Friend of the Court, Probate Court, Reimbursement Office, and the County Commissioners' offices and auditorium. Additionally, this unit provides court ordered prisoner transports

to and from county and state facilities, medical/hospital/funeral transports, and any other special requests presented by the judicial system.

In 2018, Court Services received and handled approximately 787 requests for special details, some of which called for extraordinary measures to ensure security at the Law Library, Circuit Court, Clerk's Office, Treasurer's Office, and various District Courts where high-profile cases were adjudicated. Also, Court Services provides security at hearings, all County Commissioners' meetings, and maintains the security duties and administration of the Results Program. Court Services continued to provide part-time Deputies to the Weekend and Weekday Alternative for Misdemeanants (WWAM) program and the Records Unit.

2018 Points of Interest:

- Performed 558,558 security entrance clearances, and checked in 3,692 armed officers entering the courts.
- Prevented the entry of 3,692 edged weapons into court facilities.
- Provided security and bailiff services at 41 trials at the 6th Circuit Court.
- Processed 8,351 inmates at 6th Circuit Court.
- Transported 2,340 prisoners to and from 61 federal, state, and county facilities.
- Transported 386 inmates to medical care facilities.
- Escorted 734 mental health patients to Probate Court.
- Sheriff's Office Deputies transported 808 juveniles from Oakland County Children's Village to Oakland County Probate Court, and took 144 juveniles to medical facilities.

The Court Services Division maintains a very high performance standard and is comprised of a remarkable team of professionals.



LAW ENFORCEMENT SERVICES

Law Enforcement Services is comprised of a number of divisions, all providing law enforcement services to citizens throughout Oakland County. The divisions include Patrol Services Division, Investigative and Forensic Services, and the Sheriff's Emergency Response and Preparedness Division.

**COMMANDER:
MAJOR ROBERT SMITH**



PATROL SERVICES DIVISION

COMMANDER: CAPTAIN DALE R. MILLER

The Oakland County Sheriff's Patrol Services Division is made up of two operational components: Contract Patrol Services and Countywide Patrol Services.

Calls for Service	246,264
Total Arrests	13,404

CONTRACT PATROL SERVICES

Contract Patrol Services consists of ten townships, two villages, and three cities that provide primary police services under a full cost recovery operation with county government. Each community, in collaboration with the Sheriff's Office, customizes their police services and has a substation located within their community, as well as locally based OCSO Command Officers. These Command Officers provide daily managerial oversight for law enforcement operations. The 15 contracts vary in size from four to 75 Deputies with civilian support staff. All communities have full access to a variety of support services provided by the Sheriff's Office. Some examples include general uniform patrol, traffic enforcement, investigative follow-ups, school liaison officers, and community crime prevention.

Parks Unit

The Parks Unit provides contractual law enforcement services to Addison Oaks, Groveland Oaks, Independence Oaks, Red Oaks, Lyon Oaks, Orion Oaks, Rose Oaks, Waterford Oaks, Catalpa Oaks, and Highland Oaks county parks.

The Park Deputies provide both a visible patrol force and supervise work details of inmate workers who aid in keeping our parks clean and well maintained. Deputies provide a number of police services that include citizen assists, traffic enforcement, and responding to dispatched calls for police services within the parks.

The Mountain Bike Patrol is utilized within the parks for routine patrol, community and public relations, and searching for lost children. The Mountain Bike Patrol has proven to be a valuable asset at major public events in Oakland County such as the Woodward Dream Cruise.

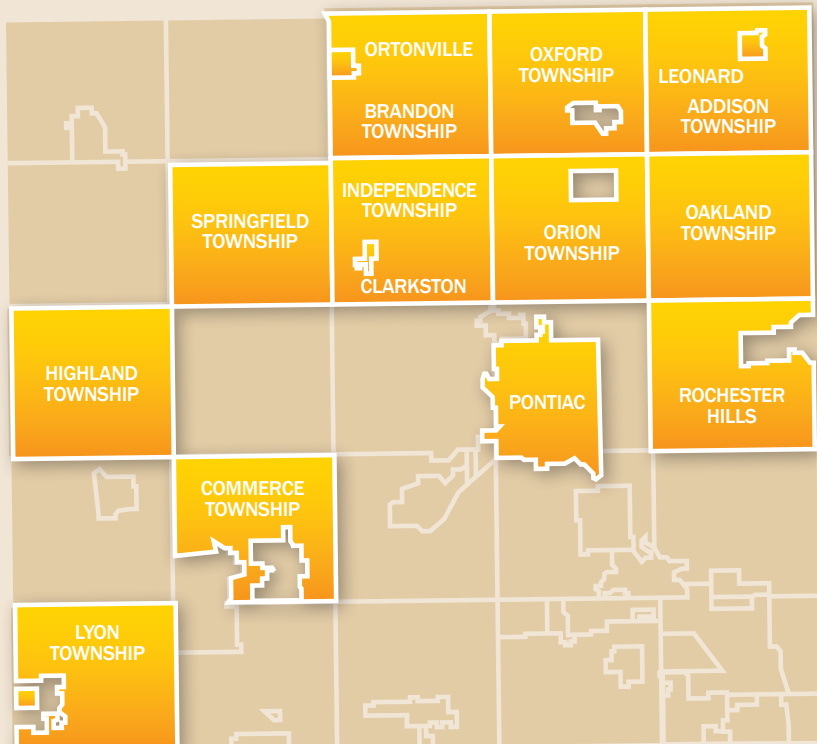
2018 PARKS UNIT STATISTICS

Deputy Hours Worked	15,573
Trusty Work Detail Hours	4,030
Park Patrol Hours	8,192
Bike Patrol Hours	446
Citations	111

SERVICE AREAS

Oakland County Sheriff's Office contracts with the following municipalities. These 15 communities have a combined population of over 350,000 people.

- Addison Township
- Charter Township of Brandon
- City of the Village of Clarkston
- Charter Township of Commerce
- Charter Township of Highland
- Charter Township of Independence
- Charter Township of Lyon
- Charter Township of Oakland
- Charter Township of Orion
- Charter Township of Oxford
- City of Pontiac
- Charter Township of Springfield
- Village of Leonard
- City of Rochester Hills
- Village of Ortonville



Mounted Unit

The Mounted Unit currently has 26 assigned part-time employees. Mounted Unit Deputies provide their own horses and donate countless hours of personal time to this highly professional unit.

The Mounted Unit Deputies are contracted to patrol county parks and other special events, including the Festival of the Hills and Heritage Festivals in Rochester Hills, the Orchard Lake St. Mary’s Festival, the Rochester Hills/Clawson/Holly Fireworks, the Detroit Target Fireworks, the Lone Ranger Parade in Oxford, the Rochester Hills Hometown Christmas Parade, the Woodward Dream Cruise, the Quake on the Lake, and the Royal Oak Christmas Magic Parade. The Mounted Unit, which also patrols in the City of Pontiac, can respond to police calls for assistance quickly and get to areas where most police vehicles cannot.

Each Mounted Unit Deputy must complete a strenuous training course. The Mounted Unit received 1,048 “in the saddle” training hours and is trained in a variety of environments, including the City of Pontiac. The horses must become acclimated with lights, sounds, traffic, pedestrians, and odors and is a central part of the training that the Mounted Unit Deputies take part in.

2018 Mounted Unit hours worked3,087

Paint Creek Trail

The Oakland County Sheriff’s Office and the Paint Creek Trailways Commission enter into a contract each year for law enforcement services utilizing the Mounted Unit. Mounted Deputies patrol the Paint Creek Trail, which runs from the Village of Lake Orion to the City of Rochester. Mounted Deputies patrolling this trail are responsible for routine patrol, assisting citizens, and community and public relations,.

Contract Service Events 2018

Contract police services were also provided for special public events in various Oakland County communities including, but not limited to, the Renaissance Festival in Holly Township, the DTE Energy Music Theater in Independence Township, the Meadowbrook Music Festival in Rochester Hills, the Arts, Beats, and Eats Festival in the City of Royal Oak, the Brooksie Way Run in Rochester Hills, the Rochester Hometown Christmas Parade, the Quake on the Lake in Waterford Township, the Woodward Dream Cruise, and the Detroit Target Fireworks.



COUNTYWIDE PATROL SERVICES

The second operational component of the Patrol Services Division is comprised of a variety of countywide uniform patrol units and specialty units. These include the Traffic Safety and Enforcement Unit, Marine Unit, Aviation Unit, Canine Unit, Mounted Unit, Explorer Unit, and Reserve Unit.

Traffic Safety and Enforcement Unit

The Traffic Unit is comprised of four entities: the Secondary Road Patrol (416) Unit, the Motor Unit, the Crash Reconstruction Unit, and the Fleet Management Unit.

2018 TRAFFIC ENFORCEMENT STATISTICS	
Traffic Citations	40,014
Crash Investigation Call Outs—Fatal.	25
Crash Investigations	29

Motorcycle Traffic Unit

The Motor Unit has proven to be a valuable asset to both law enforcement and community relations. The 20 Deputies assigned to the Motor Unit must complete a rigorous 80-hour training course. A three-day recertification course is required at the beginning of each riding season. The police motorcycle provides Deputies with a valuable law enforcement asset that can be utilized in a variety of police applications and is an excellent public relations mechanism. The Oakland County Sheriff’s Office Motor Unit is one of the largest motorcycle units in the State of Michigan.

416 Traffic Unit

The 416 Traffic Unit is a state-funded program designed to provide traffic enforcement on secondary roads in Oakland County. The 416 Traffic Unit is available to any police agency in Oakland County for traffic-related assistance, enforcement, and accident investigation. The 416 Traffic Unit also participates in numerous community initiatives and zero tolerance enforcement programs including “Click It or Ticket” and “Drunk Driving: Over the Limit/Under Arrest.” This group of highly-trained Deputies is a mobile strike force that can respond to serious car crashes or police emergencies anywhere in the county. Through daily directed patrols, the 416 Traffic Unit has helped to make our secondary roads safer for the citizens of Oakland County.

Zero Tolerance Traffic Enforcement Program

The 416 Traffic Unit also emphasizes the importance of educating the public about safe driving through numerous community initiatives and zero tolerance enforcement programs. The Zero Tolerance Enforcement programs include: “High Visibility Enforcement”, “Click It or Ticket” and “Drunk Driving: Over the Limit/Under Arrest”.The goal of the Traffic Unit is to keep our roadways safe for all motorists in Oakland County.

and manpower for the various community events including the Rochester Hills Fireworks Display, the Southfield Fireworks Display, the Oak Park Fireworks Display, and the Woodward Dream Cruise.







Crash Reconstruction Unit

The Crash Reconstruction Unit remains an integral part of the Traffic Unit and consists of one sergeant and five Deputies. They respond on a 24/7 basis to serious injury and fatal vehicle crashes for our agency and other police agencies requesting assistance.

Aviation Unit

The Aviation Unit provides aerial patrol and emergency response to every municipality and police agency in Oakland County and surrounding areas and is available 24 hours a day, seven days a week. The entire Aviation Unit (including the aircraft and pilots) is fully funded through an innovative plan that privatized the food services for jail inmates at a cost savings of \$1.6 million dollars annually. This annual savings results in no new or additional costs to Oakland County taxpayers for the operation of the Aviation Unit.

Currently, the Aviation Unit operates two state-of-the-art helicopters. Both aircraft are equipped with highly sophisticated avionics, electronics, and camera equipment. The aircraft and their equipment are a “force multiplier” for law enforcement, and their primary function continues to be to supporting ground units. The Forward Looking Infrared system(s), Night Sun search light, Broadcast Microwave downlink, and the ability to communicate with every agency (both law enforcement and fire) in the county serve as testimony to the tremendous asset the Unit provides. The mapping system is also capable of producing specific parcel data, which makes property lines visible and, therefore, air-to-ground coordination much easier. The response time to calls has

been reduced considerably because of this advanced technology.

The Aviation Unit assists local police agencies with directed patrols on a regular basis. Traffic/crowd control support was provided to local police agencies during the 2018 Woodward Dream Cruise, where over 1.5 million people were in attendance. The Aviation Unit assisted in the search of missing juveniles, lost persons, and Alzheimer patients. Searches were also conducted for suspects wanted for sexual assault, robbery, and other felony and misdemeanor crimes.

Homeland Security continues to be a concern for people living and working in our county. Oakland County has many high-risk target areas requiring consideration. The Aviation Unit continues its dedicated pursuit to safeguard persons and property within Oakland County.

2018 AVIATION UNIT	
Calls for Service.	240
Total Flight Hours	639





MARINE UNIT

The Marine Safety and Enforcement Unit is also included in the Countywide Patrol Services. This unit is comprised of three different units, including Water Patrol Enforcement, Underwater Dive and Rescue Recovery, and Water Safety Education.

Water Patrol Enforcement Unit

The Sheriff’s Office is charged with assisting the Michigan Department of Natural Resources (D.N.R.) in patrolling and enforcing Public Act 451 (the Marine Safety Act) on all waterways within the county. Marine Jump Boat Crews are available for lake patrols and high priority calls. The Water Patrol Enforcement Unit is the largest in the State of Michigan with more than 41 part-time Deputies. This Unit is prepared to respond to any of the 450 plus lakes that cover 70 square miles in the county at any given time. Nineteen patrol boats, two rapid response jump boats, one hovercraft, six all-terrain vehicles, and four snowmobiles are assigned to the Unit.

Water Patrol Enforcement provides contracted water patrols to a number of Oakland County’s communities who request patrol services on their lakes. Outreach to all county lake associations and to lake area community leaders is routinely performed in an effort to provide Marine Deputies on a contractual basis. In 2015, the Marine Unit added the Quadski, which is an amphibious machine to its fleet which can travel by water or by land. Deputies continued to train with the Quadski for utilization both on the land and on the water.

Underwater Dive Rescue and Recovery Unit

The Marine Unit maintains a 12-member, specially-trained, Dive and Emergency Rescue Team. The team is equipped with the latest and most advanced technology. They are prepared to respond to any underwater operation in virtually any weather or water conditions at a moment’s notice. During the 50 plus-year

history of the Marine Unit, the Oakland County Sheriff’s Office has responded to thousands of marine/water emergencies.

The following communities contracted with the Marine Unit in 2018:

- x Commerce Lake, Lower Straits & Lake Sherwood
- x Cedar Island & White Lake - White Lake Twp.
- x Deer Lake - Independence Twp.
- x Elizabeth Lake & Williams Lake - Waterford Twp.
- x Lakeville Lake - Addison Twp
- x Lake Orion & Voorhies Lake - Lake Orion Twp.
- x Orchard Lake - Village of Orchard Lake
- x Pine Lake & Walnut Lake - West Bloomfield Twp.
- x Sylvan Lake - City of Sylvan Lake

The Marine Unit provided 1,922 contracted marine patrol hours.

Water Safety Education

Oakland County has more registered boats and responds to more watercraft accidents than any other county in the State. In a proactive effort to promote responsible boating, the Marine Unit provides water safety education to the public on boater safety. The Marine Unit also continues to conduct hunting, off-road vehicle, and snowmobile safety classes.

2018 MARINE SAFETY	
Boater Safety Students Certified	464
Hours of Jump Patrol	1,949.5
Hours of Contracted Lake Patrol	1,918
Marine Citations	148

K-9 Unit

The Oakland County Sheriff's Office K-9 Unit consists of 13 dogs with capabilities that include explosive and accelerant detection, narcotic detection, tracking, area searches, building searches, handler protection, and crowd control. In addition, sweeps were conducted in the Corrective Services Division to ensure that its facilities were drug free. The K-9 Unit also assisted the Narcotic Enforcement Team, the US Drug Enforcement Administration, the US Marshals Service, the US Secret Service, the Oakland County F.B.I. Gang and Violent Crime Task Force, and the South Oakland Narcotics Intelligence Consortium (SONIC) on drug investigations throughout the tri-county area.

2018 CANINE UNIT STATISTICS

Calls for Service	1,645
Assists other Police Agency	142
Searches	1,650
Tracks	246
Jail Searches	265
Guns Seized	48
Cash Seized	\$77,000
Vehicles Seized	2
Drugs Seized ...	1525 lbs marijuana (Street Value \$1,000,00)
	1780 grams cocaine (Street Value \$61,000)
	1050 grams heroin (Street Value \$21,000)

Reserve Unit

The Reserve Unit is comprised of 85 active Reserves. It is a community-based cadre of uniformed, trained volunteers. Qualified citizens attend a Reserve Officer Training Academy and, upon graduation, join our Deputies on patrol or are assigned to other law enforcement duties. In 2018, the Reserve Deputies worked several special events in Oakland County: community parades, the Woodward Dream Cruise, the Berkley Classic Car Show and Parade, the Oakland County 4-H Fair, Brooksie Way Marathon, Special Olympics Superstar Competition, the Rochester Hills Hometown Christmas Parade, Christmas Shop With a Cop, Relay for Life, the Rochester Hills Fireworks, the North American International Auto Show, the City of Pontiac Halloween Night, the Orchard Lake St. Mary's Festival, high school athletic games (football, volleyball and basketball), and concerts at DTE Music Theatre and Meadowbrook Music Festival. Reserve Deputies have volunteered over 18,671 hours of their time to assist the Sheriff's Office on a variety of details throughout the year in 2018..

2018 RESERVE UNIT HOURS SERVED

Patrol	7,047
Training	4,812.5
Special Details and Events	7,934.5
Administrative	1,742.55
TOTAL HOURS WORKED	21,536.05



Cadet Unit

The Cadet Unit is comprised of young adults from ages 14 to 20 who are interested in a career in law enforcement. This program is designed to introduce Explorers to the various components of law enforcement and correctional responsibilities, including basic firearm and marine safety.

During the past year, our Cadets were involved in a variety of community activities that included parades, child safety fingerprinting, and public safety awareness events.

2018 CADET HOURS STATISTICS	
Active Cadets	31
Special Events Worked	46
Hours donated working events	385



PONTIAC PATROL SERVICES

COMMANDER: CAPTAIN ANDRE EWING

Pontiac Patrol Services is a stand-alone division from Patrol Services and is the largest municipality police service contract in the State of Michigan. Since August of 2011, the Oakland County Sheriff's Office has provided police services to the City of Pontiac (population 59,515). Since the contract has been in place, there has been a reduction in major crimes, an improvement in community relationships, and a dramatic reduction in response times—from 76 minutes, on average, to less than 10 minutes. As a result of these improved services, the Oakland County Sheriff's Office has provided a safer environment for Pontiac's citizens, their visitors, and business owners. This contract has saved the City of Pontiac \$2.2 million annually.

The command staff at the Pontiac substation consists of one captain serving as the substation commander, one patrol lieutenant, one detective lieutenant, six patrol sergeants, and two detective sergeants. At the substation, there are 66 Deputies: 48 road patrol Deputies (including four directed patrol Deputies and one weighmaster deputy), and 18 patrol investigators (including one youth investigator, one narcotics enforcement investigator, one auto theft investigator, and one gang task force investigator).

In 2018, Deputies responded to 65,919 calls for service out of the Pontiac Substation. As a result of the high volume of calls, a total of 7,497 police incident reports were written, and 4,242 cases were assigned to detectives for criminal



investigations. Also, there were 8,407 traffic citations written: 1,503 moving violations, 3,814 non-moving violations, 673 parking violations, 1,199 appearance violations, 961 commercial violations, and 257 defective equipment violations

2018 PONTIAC PATROL ARRESTS	
Felony	1,761
Felony Warrant	137
Misdemeanor Arrests	3,078
Misdemeanor Warrant Arrests	80
FOC	390
Parole/Probation Violation	157

Total Arrests 5,603

Narcan Saves 17

In 2011, the Sheriff’s Office in Pontiac created a non-profit organization called ‘Deputies for Kids’. The purpose of this organization is to develop stronger relationships with the children in the community through youth education programs and special events. In 2012, Deputies for Kids had its inaugural ‘Angel’s Night’ which is an event held at a local park on the night before Halloween. This event provides a ‘trunk or treat’ candy giveaway, music, games, hayrides, and food for everyone. In its inception year, approximately 350 children attended. In 2018, over 3000 participated in this fun event.

With the support of local businesses, Deputies for Kids has also purchased and donated 300 backpacks filled with the necessary school supplies to children in the Pontiac School District. In the past three years, the organization has also supplied Thanksgiving dinner to over 235 families and has purchased Christmas gifts for children during the holiday season.

ROCHESTER HILLS DIVISION

COMMANDER: CAPTAIN MICHAEL JOHNSON

The Rochester Hills Substation is a stand-alone division from Patrol Services. This is due to the number of Deputies (58 contracted positions) assigned, the population of the city (71,000), and the structure of the substation. The staffing and daily operations of this substation are similar to many full-service police departments in larger Michigan communities.

A captain is assigned as the substation commander. One patrol lieutenant and one detective lieutenant assist in managing six patrol sergeants, one detective sergeant, three school liaison officers, seven patrol investigators, one narcotics enforcement team officer, and 37 uniformed patrol Deputies that are assigned to four shifts. In 2018, the Rochester Hills Division responded to over 34,579 calls for police services –1,081 resulted in criminal investigations that were assigned to a case detective. In addition, the Rochester Hills Division made significant achievements in



fulfilling residents' requests by providing 638 hours of selective traffic enforcement. Deputies wrote 82 moving violations and 23 non-moving violations as a direct result of these requests. A Smart Cart equipped with a computer was used extensively in conjunction with selective enforcement. The computer program affords traffic enforcement Deputies the ability to track the times when speeding is most prevalent on any given road, as well as the total number and average speed of the vehicles.

The Rochester Hills Substation continues their efforts to reduce the number of false alarms requiring police response. Since the effort began in 2007, there has been a steady reduction in the number of false alarms with the total number in 2018 down to 1,985, from 3,064 in 2017. Faulty alarm users are billed in an effort to offset the cost of police responses. In 2018, faulty alarm users were billed \$33,189 off-setting the cost of police response.

The Rochester Hills Substation continues to make community involvement a priority. Deputies provided assistance by giving 60 tours of the facility.



ROCHESTER HILLS COMMUNITY EMERGENCY RESPONSE TEAM (CERT)

The Rochester Hills Substation provides one sergeant as the coordinator for the Rochester Hills Community Emergency Response Team (CERT) Program and also hosts the Rochester Hills CERT Board meetings. The CERT program educates citizens concerning disaster preparedness for hazards that may impact their area and trains them in basic disaster response skills such as fire safety, light search and rescue, team organization, and disaster medical operations. Using the training learned in the classroom and through exercises, CERT members can assist others in their neighborhood or workplace following an event when professional responders are not immediately available. CERT members also are encouraged to support emergency response agencies by taking a more active role in emergency preparedness projects in their community. As in past years, their participation is a blend of CERT, Civil Air Patrol (CAP) and Volunteers in Police Service (VIPS) programs that fall under the federal Citizen Corps initiative as well as the U.S Air Force (CAP).

Although this past year Community Emergency Response Team members were involved with joint training and exercises, it is expected that collaboration with other teams will grow in 2018. Oakland County Homeland Security and the Urban Area Security Initiative (UASI) Region 2 Citizen Corps Council have both discussed increasing multijurisdictional training to better prepare for disasters and serious events that might occur in the region. The Rochester Hills team is planning to train on both a local and regional basis throughout the year.

Charitable organizations frequently use the Independent Sector's "Value of Volunteer Time" to help quantify the enormous value volunteers provide. The Independent Sector is a leadership network for nonprofits, foundations, and corporations committed to advancing the common good. In 2018, the Rochester Hills CERT donated 1,065 volunteer hours, valued at \$23,568.45 when using the "Value of Volunteer Time" rate of \$22.13/hour for the State of Michigan.





INVESTIGATIVE AND FORENSIC SERVICES DIVISION

COMMANDER: CAPTAIN JOSEPH QUISENBERRY

The Investigative and Forensic Services (IFS) Division is comprised of multiple units and task forces. Each unit and task force focuses on a specialized area of expertise, including Fugitive and Absconder Apprehension, Fire and Arson Investigation, Crime Scene Analysis, Narcotics Enforcement, Auto Theft, Major Crime/Special Investigations, and Computer Crimes Investigations. Although all units concentrate on their areas of expertise, each has been cross-trained to assist one another. These highly trained personnel are equipped to aid law enforcement at the county, state, and federal levels.

The Division also includes the Forensic Science Laboratory (Crime Lab), the Evidence/Property Room, the Warrants Unit, Friend of the Court Enforcement, and the Oakland County F.B.I. Gang and Violent Crime Task Force.

The Division is responsible for receiving, distributing, and tracking information from the OCSO tip line (888) TURN-1-IN. One part-time investigator is employed to analyze the crime data collected and share it with local police agencies.

Warrants Unit

The Warrants Unit is responsible for researching, entering, and confirming warrants from 15 District Courts in Oakland County

and the 6th Circuit Court. They also make arrests throughout the State of Michigan and facilitate extraditions for out-of-state agencies. The Warrants Unit also partners with the FBI's Joint Terrorism Task Force.

2018 WARRANTS UNIT STATISTICS	
Extradition Hearings	123
Dispatched Pick-Ups.....	434
Warrants Cleared	497
Total Warrant Arrests	434

Fugitive Apprehension Team (FAT)

The Fugitive Apprehension Team exists to target and apprehend (as well as extradite) violent fugitives who are wanted on a warrant to stand trial in Oakland County. Other law enforcement agencies in Oakland County request the assistance of FAT to help with fugitive apprehension, investigations, and surveillance. In 2018, FAT arrested individuals who committed murder, armed robbery, home invasion, and criminal sexual conduct. FAT investigators are federally deputized as marshals and work closely with the US Marshals Service. The resources of the US Marshals Service are available to FAT for tracking fugitives throughout the entire country

2018 FUGITIVE APPREHENSION TEAM STATISTICS	
Total Number of FAT Arrests	278
Total Extraditions	24

Fire Investigations Unit

The Fire Investigations Unit responds to requests from contracted and non-contracted community fire or police departments that wish to determine the cause and origin of a fire. These highly trained individuals act as lead investigators to detect, obtain evidence, and prosecute arson and insurance fraud offenses. One of the Sheriff's K-9s, Drako, is trained and utilized to assist with fire investigation by using his specialized training to detect accelerants that may be present.

Property loss valued at \$15,201,651 was recorded in 2018 due to fires investigated by the unit. The Fire Investigations Unit successfully convicted 11 arrests in 2018, with 4 currently pending in Circuit Court.

2018 FIRE INVESTIGATION STATISTICS	
Accidental Fires	47
Arson Fires	35
Undetermined Fires	33
TOTAL FIRES INVESTIGATED	115

Forensic Science Laboratory

The Sheriff's Forensic Science Laboratory continued to meet customer requirements and started the transition to new ISO accreditation requirements. The laboratory implemented a Laboratory Information Management System (LIMS) to track case submissions, document and issue laboratory reports. The biology Unit has been working on developing male specific Y-chromosome analysis (Y-STR analysis). It is also developing the capability for analyzing bone, teeth and adhesives and has had great success in obtaining CODIS hits.

The Drug Chemistry Section experienced a rise in the submission of pharmaceutical preparations whose identity differs from that stated by the manufacturers (illicit tablets made to look like their pharmaceutical counterparts). There was also an increase in the submission of cases that involve various fentanyl analogues and/or designer cathinone's.

The Latent Print Unit has been working on obtaining a new AFIS system that will result in faster case turn-around times. The new system will be employed in early 2019. The Toxicology Section hired a new analyst to keep up with casework.

The Firearms Unit has focused resources on entering all firearms test shots into its Integrated Ballistics Identification System (IBIS) within 24 hours of submission to the lab to aid investigations. The Crime Scene Unit continues to support local agencies for their needs in processing major crime scenes and continues to train evidence technicians to expand their crime scene processing capabilities.

2018 CHEMISTRY, LATENT PRINTS, FIREARMS, AND CRIME SCENES STATISTICS

Total Crime Scene Independent Investigations	76
Total Assists to Outside Agencies	2,165
Cases Tested for RESULTS Program	57,201
CrimeScene Investigations	76
Drug Cases Tested	2,198
Items Tested	5,812
Firearm/Tool Mark Cases Tested	864
Items Tested	2,165
Latent Print Cases Tested	586
Items Tested	4,513

Computer Crimes Unit

This unit is responsible for digital forensic examinations, investigatory and multimedia assistance. This year the CCU lost a seasoned forensic expert due to retirement. A new Detective is currently training to replace the retired Detective Examiner. The unit has 3 Examiners plus a Detective Sergeant Specialist Examiner. The backlog times of forensic examinations have continued to decrease from 2017. The cell phone backlog is currently a few weeks compared to over a month the previous year. Cell phones continue to be the number one evidence items brought in for examination to the unit.

The Computer Crimes Unit has been constantly training general assignment detectives in the handling of computer and high technology investigations. They are starting to handle their own technology crime cases at the station level and if needed, the unit assists them with anything they may need additionally, leading to faster forensic turnaround times.

The CCU has been authorized grant funding through the Auto Theft Task Force for vehicle telematics in-car computer forensic equipment. This will give the unit the capabilities of forensically examining the in-car vehicle navigation and computer equipment which links cell phone, vehicle data systems and GPS mapping in the vehicles. This equipment will be purchased in 2019.

The unit is ever changing and morphing as the technology changes. The Computer Crimes Unit is seeing more and more requests to assist with video retrieval and processing of that type of evidence for the Sheriff's Office, Oakland County agencies, as well as other agencies in Southeast Michigan. The Oakland County Prosecutor's Office and others have requested on many occasions, to assist with the editing, clarification, and video retrieval for trials over the past year. They have also been requesting video and visual presentations of video and cell phone evidence for trials.

The CCU continues to do a high volume of presentations and training sessions for the public, school children, elder groups and detectives.

2018 COMPUTER CRIMES UNIT STATISTICS

Forensic Examination Cases	311
Items of Media Analyzed	674
Amount of Data Analyzed	71 TB
Search Warrant C.C.U. Cases	10
Search Warrant/Agency Assists	210
Arrest Warrants	8
Internet Safety Presentations	19



Friend of the Court Enforcement Unit (FOC)

The F.O.C. Unit consists of a Detective Sergeant, six Deputy II Detectives and 3 part-time Oakland County Sheriff's Office LEIN Clerks. On rotational schedule one Detective is designated as the weekly 'Duty Investigator'. This investigator is responsible for early morning video arraignments at the jail, weekend/holiday prisoner transport and assisting at the FOC Warrants Office during the busy office hours.

In addition to local arrests and prisoner transports, the FOC Enforcement Unit is responsible for transporting subjects arrested by other law enforcement agencies on Oakland County and FOC warrants throughout the State. Since the inception of wanted posters, it has greatly increased the reach of the 6th CC Friend of the Court arrest warrants resulting in several dozen additional arrests and/or closed cases by compliance every year. This fiscal year we have been assisting the Prosecutors Office and the Attorney General Office in locating and arresting their FNS cases (felony nonsupport in Oakland County. The Friend of the Court financial operations has added an extra \$80,000.00 in our over time budget and on the last quarter of the fiscal year 2018 added another \$40,000.00 to a total of \$180,000. The beginning of the fiscal year of 2019 the overtime budget will return to \$140,000.00.

Per the head of the Friend of the Court, the current support collections have topped 80% office wide for the first time. This is the percentage at which federal incentives are maximized and more

importantly a level at which it is believed families can come to rely on child support for the support of their families. As of November 1, 2018, the current support collections are at 80.29%, which is up 3% from last year. This is unheard of, great performance for any office much less a large office like Oakland County FOC.

2018 FOC ENFORCEMENT UNIT STATISTICS	
New Bench Warrants Issued	7,482
FOC Investigator Initiated Arrests	911
Bench Warrants Canceled	6,836
Prisoner Pick-ups (Statewide)	472
Resulting Surrenders/Compliance	5,090

Auto Theft Unit (ATU)

The Auto Theft Unit is a multi-jurisdictional task force with the Sheriff's Office acting as the project director. The thirteen member team is comprised of officers from various police departments such as Hazel Park, Waterford, Detroit, Farmington Hills, and Southfield, as well as the Sheriff's Office. Funding for this unit is provided in part by a grant from the Auto Theft Prevention Authority (ATPA). Each individual department makes up the balance. The Sheriff's Office acts as the project director by providing a Captain, Lieutenant, and a Sergeant.

The Oakland County Sheriff's Office Auto Theft Unit specializes in investigating all auto theft related crimes. While the theft of vehicles has gone down, false reports of vehicle thefts and fraudulent vehicle purchases through dealerships using a false identity and/or by providing false documentation have risen dramatically.

2018 AUTO THEFT UNIT STATISTICS	
Recovered Stolen Vehicles	391
Recovered Value	\$6,781,386
Number of Cases	515
Warrants Obtained	258
Total Arrests—Persons	258

Special Investigations Unit (SIU)

The Special Investigations Unit (S.I.U.) is the Major Crimes and Professional Standards unit of the Oakland County Sheriff's Office. S.I.U. is comprised of six detective sergeants with significant experience and expertise in the investigation, supervision, administration and prosecution of complex criminal cases at both the state and federal levels. S.I.U. provides investigative support to all divisions of the Sheriff's Office as well as to a wide variety of other law enforcement agencies, including local, state and federal agencies as well as the Oakland County Prosecutor's Office. S.I.U. provides investigative assistance on major crimes; including homicides, sexual assaults, robbery, serial crimes of violence and financial crimes. The financial crimes section of S.I.U. is responsible for all mortgage and deed fraud investigations. S.I.U. is also the Oakland County Sheriff's professional standards unit (i.e. internal affairs); investigating criminal and serious disciplinary

matters involving all members of the Sheriff's Office, up to and including officer involved shooting investigations. S.I.U. is also frequently called upon by other police agencies to conduct, assist or review similar investigations within the requesting agency.

Further, S.I.U. is responsible for the investigation of all major inmate incidents within the Corrective Services and Satellite Facilities divisions. Examples of these investigations include in-custody deaths, escapes, jail disturbances, possession/distribution of illegal drugs or contraband and especially assaults on corrections staff.

Narcotic Enforcement Team (NET)

Since January 2001, the Oakland County Sheriff's Office has led the Oakland County Narcotics Enforcement Team (N.E.T.) with a highly cooperative working relationship with all federal and local police departments. This year, the N.E.T. unit worked closely with the Drug Enforcement Agency (D.E.A.) to successfully disrupt and dismantle drug trafficking organizations. Listed below is the chart showing that N.E.T. seized approximately \$19,881,231.00 worth of illegal drugs throughout Oakland County. N.E.T. has successfully forfeited and closed cases that resulted in the distribution of \$975,000.00 to the local participating agencies. Oakland County continued to follow the national drug threat trend with fentanyl, heroin, and cocaine being the top three drug threats. In 2018, N.E.T. continues to view heroin/fentanyl as a major threat in Oakland County. These drug threats appear to mirror the drug trends throughout southeast Michigan..

2018 NARCOTIC ENFORCEMENT TEAM DRUG SEIZURES AND ARRESTS	
Investigations Initiated	483
Arrests—Persons	223
Arrests—Charges	523
Drugs Purchased/Seized	
Cocaine	5526.17 grams
Crack	627.11 grams
Marijuana	2091.81 pounds
Heroin	742.12 grams
Ecstasy	57.15 units
LSD	267.20 units
Hash	1346.00 grams
Meth	329.18 grams
GBL	5.00 ounces
Prescription Drugs	42,154.74 units
Other Dangerous Drugs	610.63 units
Approximate Value of Drugs Purchased/Seized	\$19,881,231.00



Evidence/Property Room

A senior property room technician and three part-time office assistants operate the evidence/property room. These individuals ensure proper, legal, and safe maintenance of all evidence/property entering into the custody of the Oakland County Sheriff's Office, excluding inmate's property. The property room personnel also physically observe and complete the final destruction or release of property once given authorization by the Officer-In-Charge (OIC).

2018 EVIDENCE/PROPERTY ROOM STATISTICS	
TOTAL PROPERTY RECEIVED	6,547
Property Destroyed—Main Property Room	3,552
Weapons Destroyed	51
Property Released	1103
Auctioned Property—Main Property Room (Bidcorp)	13

2018 MONIES BROUGHT IN FROM BIDCORP AUCTIONS	
Monies—Sheriff's Enhancement Fund	\$5,432.79



Monies—Unclaimed Fund	\$1,457.27
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Narcotic Enforcement Team (NET) Property/Evidence Room

The Narcotic Enforcement Team has a separate property room for all items related to narcotic investigations. The NET Property Room is staffed with one full-time property room technician who is responsible for ensuring the proper maintenance of all property submitted.

2018 NARCOTIC ENFORCEMENT TEAM (NET) EVIDENCE/PROPERTY ROOM STATISTICS	
TOTAL PROPERTY RECEIVED	4,455
Weapons Received	191
Vehicles Received	\$98.00

EMERGENCY RESPONSE AND PREPAREDNESS DIVISION (ERP)

Commander: Captain Christopher Wundrach

The Emergency Response and Preparedness Division (ERP) is comprised of four diverse and specialized Units. Each provides vital and unique services to the Oakland County Sheriff's Office and local law enforcement agencies.

Training Unit

The Sheriff's Office Training Unit is responsible for the development, planning, scheduling, and maintenance of all in-service and off-site law enforcement and corrections related education. The Unit oversees the training for MCOLES licensed officers, certified corrections officers, dispatchers, medical staff, inmate services workers, and other civilian personnel. A strong "in-house" instructional staff, combined with specialized on-site/off-site vendor training, provides members of the Sheriff's Office with the best knowledge on emerging law enforcement challenges. The Training Unit is committed to providing the most up-to-date, professional, and cost-effective training available.

In 2018, the Sheriff's Office Training Bureau conducted three full in-service training sessions. The winter session consisted of a four-hour block of Verbal De-Escalation and a four-hour block of Cultural Diversity Training. The training educated deputies to understand how to verbally de-escalate incidents and relate to all members of the community.

The Summer In-Service Training session was split based on assignment. 321 Corrections and Court Services personnel attended eight hours of Report Writing and CLEAR Training. Law Enforcement Services and Investigative Forensic Services personnel attended eight hours of PTT Refresher & Re-qualification a total of 422 deputies.

The Fall In-Service Training consisted of Engagement Discrimination, Weapon Manipulation & Intermediate Weapon Recertification Training which was mandatory for all full-time, part-time and Reserve personnel. Over 1,103 Deputies were trained during this training session.

In addition to In-Service training, the Training Bureau facilitated and sent over 2,100 deputies to MCOLES approved off site training classes for specialized instructions on numerous Law Enforcement topics.

The Training Bureau conducted three Dispatch Training Academy's and facilitated the robust 18 week dispatch training program for 15 new dispatchers. The training consists of six weeks of call taking, six weeks of police radio, and six week of fire radio.

During 2018 the Training Bureau conducted an in-house 40-hour Command Leadership School for seven newly promoted Sergeants. They received specialized leadership training created and geared specifically for Sheriff's Office Command Staff.

The Training Bureau's 2018 curriculum for the Online Learning System consisted of six modules; Bloodborne Pathogens Refresher, Recognizing the Signs and Symptoms of Mental Illness, Law Enforcement Ethics, Positional Asphyxia-Excited Delirium and Restraints, Supervising Offenders, Verbal Communication Skills and Wellness Behind the Badge. This system uses educational videos along with multiple choice questions for instruction and tracks each individual's training progress for each module. The online learning system allows Sheriff's Office personnel to complete the training during "down time" resulting in less manpower costs for the Sheriff's Office.

- The Corrections Academy (in-house training for newly-hired officers when necessary) – LCOTS certification process
- The Field Training Officer program (both Corrections & Law Enforcement Services)
- The Firearms Range (handgun, shotgun, rifle, "TASER", baton & pepper spray, The Police Academy, State of Michigan – M.C.O.L.E.S. licensing process
- All in-service training courses (mandated & additional specific topics)
- All off-site training courses
- State & local training fund expenditures
- Student intern programs
- Database management of all Sheriff's employees and related statistics
- Training resource management (use of equipment, classroom and conference rooms, and video library)
- Online Training System
- Emergency deployment of Personal Protection Equipment (PPE) and training for this process
- Annual TB test notifications and compliance reports

In 2018 Range Instructors also supervised over 1,300 appointments utilizing the VIR-TRA Simulator and conducted three 5 Day Patrol Rifles Operator Courses, training and deployed 47 additional rifles into use.

Civil Unit

The Sheriff's Office continues to contract a private company to provide civil service. An Account Clerk II is assigned to this unit. The privatization of the Civil Unit continues to save the taxpayers of Oakland County approximately \$700,000 per year.

2018 CIVIL UNIT STATISTICS	
Mortgage Foreclosure Sales	898
Summonses/Complaints	672
Executions	290
Posted Adjournments	7,128
Postings	1,905
Personal Protection Orders	694
Notice of Hearing	422
Motions	503
Orders to Show Cause	139
Subpoenas	189
Small Claims	90
Garnishments	16
Probate	47

CLEAR/MICR Compliance

A CLEAR/MICR compliance quality assurance initiative has also been instituted. The main focus of this initiative is to audit a variety of CLEAR Law Enforcement incident reports to ensure accuracy, timeliness, and overall completion of the reports prior to submittal to the State Police and the FBI. Accurate statistics for the Sheriff's Office provides the public with the transparency they demand and deserve while evaluating the effectiveness of the law enforcement services they receive and the severity of crime overall.



EMERGENCY COMMUNICATIONS & OPERATIONS DIVISION

The Sheriff's Operations Center members underwent 2,144 hours of training in 2018 and were trained in a wide range of topics including how to handle domestic violence calls and how to help suicidal callers. Their customer service ratings are reflective of the outstanding and rigorous training they undergo and the team members' commitment to excellence. The Unit answers all emergency and non-emergency calls for the Oakland County Sheriff's Office and seven local law enforcement agencies. This includes 911 cell phone calls for many communities within Oakland County. Additionally, they dispatch for 18 fire departments. All call takers are fully trained and certified by the International Emergency Academies of Dispatch (IAED) in Emergency Medical Dispatch (EMD), Emergency Fire Dispatch (EFD), and Emergency Police Dispatch (EPD). The Oakland County Sheriff's Office is the first and only agency in Michigan certified in all three dispatch protocols.

Operations Center

The Oakland County Sheriff's Office operates one of the largest police/fire dispatch 911 centers in Michigan. The Operations Center is comprised of one chief of communications, two quality assurance supervisors, five dispatch specialist shift leaders, 58 dispatch specialists, and one office assistant. Five sergeants are assigned to assist in a supervisory capacity and to provide assistance to local agencies in need of special units like; K-9, Arson Investigators, Traffic Crash Reconstruction, Crime Lab, SWAT Team, Aviation Unit, Dive/Rescue Team, or other Sheriff's Office special teams.





2018 CALL VOLUME STATISTICS	
911 Landline	16,590
911 VOIP	13,596
911 Cellular	163,835
10 Digit Emergency	107,243
Administrative Calls	114,607
Outbound Calls	115,740
TOTAL CALLS	531,611

In 2015, Sheriff Michael J. Bouchard brought Text-to-911 services to Oakland County. The Sheriff's Operations Center continues to receive all Text-to-911 calls for the entire county. Dispatch Specialists are able to receive text messages that are sent to 911 and communicate back and forth with the sender. In 2018, the Operations Center handled 576 emergency texting sessions.

The Operations Center fully deployed an integrated Michigan Public Safety Communication System (MPSCS) statewide radio console system into the Oakland County OpenSky radio system. By bringing the two largest radio networks in Michigan into one dispatch center, we are able to bridge the communications gap where public safety first responder could not talk to each other at the scene of incidents. We are able to set radio talk groups dynamically to provide full inter-operable radio connectivity to any responder in Oakland County. We have also partnered regionally with Macomb County, Genesee County, Livingston County, Washtenaw County, Lapeer County, Wayne County (partial, and the City of Detroit in which we have set procedures and policies on how we will manage the communications during major incidents and natural disasters. When Oakland County public safety agencies travel outside the County, but are still on the OpenSky radio network, we can also provide them with dynamic radio talk groups of these regional partners.

Sheriff PAL Program

In 2015, Sheriff Michael J. Bouchard launched a fundraising campaign for the creation of the Oakland County Sheriff's Office P.A.L. (Police Athletic League) Program. Partnering with sponsors across southeast Michigan, the PAL program hopes to create an intramural sports league for the youth throughout the county. The mission of the PAL Program is to create a safe environment and a structure within which law enforcement will support and inspire young people to reach their full potential, utilizing athletics and other programs geared to improving the lives of participants. Such programs promote self-confidence, self-esteem, civic engagement, academic achievement, and help create and form better members of society.

Women's Self-Defense Awareness

For the seventh year in a row, the Oakland County Sheriff's Office has partnered with The I Group and the Miss Michigan USA pageant to sponsor and conduct free women's self-defense classes as

part of Women's Self-Defense Awareness Month. Classes are held on Saturdays in October and are conducted by one of the Sheriff's RAD (Rape Aggression Defense) certified instructors).

Operation Medicine Cabinet™

The Oakland County Sheriff's Office launched Operation Medicine Cabinet™ (OMC) in 2009 as a mechanism to address this growing problem. OMC is a prescription drug disposal program authorized by the Drug Enforcement Administration (DEA). The program serves to keep drugs out of the hands of illicit users by allowing individuals to dispose of unused or expired prescription drugs.

The Operation Medicine Cabinet™ program continues to grow by adding several new agencies each year. The total number of law enforcement drop-off sites in Oakland County to is now at 36. OMC is supported by the drug abuse prevention community, private companies, environmental groups, and the senior and health care community





COMMUNITY SERVICES

The Oakland County Sheriff's Office engages in proactive community programs that focus on raising awareness about safety issues and improving the quality of life for Oakland County residents. This active approach helps us create a strong partnership with our community and is beneficial to everyone.

THE PROGRAMS AND EVENTS LISTED HERE ARE SOME EXAMPLES OF THE MAJOR COMMUNITY PROGRAMS THE SHERIFF'S OFFICE ADMINISTERED IN 2018

STOPPED Program—Sheriffs Telling Our Parents and Promoting Educated Drivers

Sheriffs Telling Our Parents and Promoting Educated Drivers

Over 3,000 drivers aged 16 to 21 die annually in the United States as a result of motor vehicle crashes. To address this young driver safety issue, the STOPPED (Sheriffs Telling Our Parents and Promoting Educated Drivers) program was implemented. STOPPED is a voluntary parental notification system which allows parents to register online or through the mail. Once registered, parents are provided with a STOPPED sticker to place in the windshield of any vehicle driven by their young driver. If the driver of the registered vehicle is stopped for any reason—regardless of whether a ticket is issued, the parent would receive notification of the stop. Developed by the Michigan Sheriffs' Association and sponsored by State Farm Insurance, STOPPED is designed to reduce the number of young drivers who are injured or killed in motor vehicle crashes each year and promote safe driving.

Soak n' Summer

In 2018, the Oakland County Sheriff's Office sponsored the 10th Annual Soak n' Summer event with the Oakland County Parks and Recreation Division. Over 250 kids from the Pontiac, Auburn Hills, and Oxford/Orion Boys and Girls Clubs, as well as children from various Pontiac-based churches participated in the event at the Waterford Oaks Water Park. Sponsors of the event included the Oakland County Credit Union, Meijer, and Little Caesars Pizza.

Sheriff's Re-CYCLE for Kids Program

The Oakland County Sheriff's Office continues to collect bicycles (new, used, or in need of repair), bike accessories, tools, and parts for the Sheriff's Re-CYCLE for Kids program. Due to the closure of the Trusty Camp, work on refurbishing and repairing the donated bikes takes place on an as-needed basis by low-level offenders who are supervised by one of the Sheriff's work projects supervisors. The bikes are then made available to children in various youth organizations in the county at no cost.

Free Document Shredding for Oakland County Residents

The OCSO has been teaming up with Absolute Shreds, a local document shredding company, for the past seven years to offer free confidential document shredding to County residents.

Community Parades

The OCSO is proud to participate in many holiday parades in the county which are enjoyed by children and adults alike. The public has come to know the Sheriff's Office through these interactions.

Senior Cell Phone Program

The Oakland County Sheriff's 911 Emergency Senior Cell Phone Program is designed to equip any senior citizen with a mobile device free of charge. The cell phones have the ability to contact help in the event of an emergency. Since the program's inception in 2002, the OCSO has provided thousands of free 911 cell phones to Oakland County senior citizens. The phones are distributed at the Sheriff's Main Office every Friday morning from 9am–Noon.

Student of the Month Program

"Student of the Month" is a program that incentivizes students to excel in their studies. While serving as the Chairman of the Education Committee in the Michigan State Senate, Sheriff Bouchard started this program to recognize young people for doing well. Over 120 schools in Oakland County participated in the Student of the Month program in 2018.





Pizza Patrol Program

Pizza Patrol is a Sheriff's Office partnership with Little Caesar's Pizza which began in 2015. Thanks to Bob Angona of Pontiac area Little Caesars, Sheriff's Deputies in Pontiac carry free Little Caesars pizza cards with them during the summer, and issue them to residents when they witness good citizenship and positive behavior. This is one more way in which the Sheriff's Office is looking to improve and foster relationships with the community and young people.





“Coats for the Cold” Coat Drive

Sheriff Bouchard’s “Coats for the Cold” coat drive began 28 years ago and is an annual coat collection. In 2018, the drive collected approximately 3,500 coats, which were donated to several charitable organizations and distributed to those most in need. The organizations were Oakland Livingston Human Service Agency, Grace Centers of Hope, the Matchan Nutrition Center at St. Vincent De Paul Church Pontiac, Ladies of Charity St. Hugo Clothes Closet, Lighthouse of Oakland County, South Oakland Shelter, the Judson Center, and Easter Seals of Michigan. 1-800-MINI-STORAGE has served as a program partner for the last few years by supplying the drop-off boxes and drop-off locations.

The Easter Bunny Project

For the tenth year in a row, Sheriff Bouchard and the Easter Bunny paid visits to area hospitals’ pediatric wards to brighten the day of children who are ill and may not be home for the Easter Bunny’s visit.

U-Turn Program

The U-Turn program is a partnership between the Oakland County Youth Assistance and the Oakland County Sheriff’s Office. Its intent is to educate youth and their parents about the consequences of crime and the realities of prison life. The program reinforces the value of making smart decisions such as staying in school, abstaining from drugs and alcohol, and making wise choices regarding peers, employment, and parental involvement. This reduces youth’s chances of having further contact with the juvenile justice system.

Modeled after the “Scared Straight” program, U-Turn provides youth and their parents with an opportunity to tour the Oakland County jail and facilities. The program also has the children speak face-to-face with Deputies and selected inmates concerning the repercussions of their behavior.



Adopt a Veteran's Family

For the past four years, the Oakland County Sheriff's Office has provided gifts and food items to a soldier's family around the holidays as part of the Adopt a Veteran's Family effort. The OCSO is proud to assist these families, referred by the John Dingell VA Medical Center in Detroit, and give back to those who have given so much through their service to our country.

Variety Feeds Kids with the Oakland County Sheriff's Office

The Oakland County Sheriff's Office, Variety Feeds Kids, and Meijer Stores formed a new partnership in 2014 that benefits thousands of children in the Pontiac School District. The new program, affiliated with Blessings in a Backpack, is supported by Meijer and Chrysler Corporation, and is designed to feed kids who are on free and reduced breakfast and lunch every weekend throughout the school year. Beginning in November, Variety Feeds Kids and the Sheriff's Office began distributing food at Alcott Elementary, which is the pilot school in the district. The goal is to grow the program to provide meals at every elementary school in the district.

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