

WATERFORD OAKS WATERPARK RULES



General Rules:

1. To receive the Oakland County Resident Rate, the guest making the ticket purchase must show proof of current Oakland County residency on a valid photo ID at the time of purchase.
2. Children ages 11 and younger must be accompanied by an adult at all times.
3. Waterparks are smoke-free facilities. Benches and ashtrays are provided outside front entrances.
4. Do not talk to or distract lifeguards, unless there is an emergency. A lifeguard's role is surveillance of the water features, not to assist with the supervision of your group or to babysit children.
5. Alcohol is prohibited inside the waterparks and waterpark parking lots.
6. Glass containers are prohibited.
7. Waterparks are family-friendly facilities. Swearing, lewd, inappropriate or slang language is not allowed.
8. Loitering in locker rooms is prohibited.
9. Guests may exit and re-enter the waterpark by obtaining a wristband at the main entrance prior to exiting. The wristband must be attached by a park staff member. Broken, damaged or stretched wristbands will be considered invalid for re-entry. Guests without a wristband will not be allowed to reenter the waterpark. Used admission tickets and purchase receipts are not valid for re-entry.
10. Visitors must be no taller than 56 inches for The Big Bucket at Waterford Oaks and Splashtown at Red Oaks, and taller than 43 inches to ride the waterslide at Red Oaks Waterpark.
11. Only service animals are permitted in the waterpark.
12. Life jackets, tubes, tables, chairs, shaded areas and charcoal grills are provided on a first-come, first-served basis. They may not be held for anticipated guests. A valid state identification card may be required to check out a life jacket. Tubes must remain in the pool area and may not be taken to picnic areas.
13. Outside inflatables, chairs, umbrellas, tents and/or grills are prohibited except that waterpark patrons may bring in hand-held umbrellas used for sun protection and

personal flotation devices, approved by the United States Coast Guard with the stamped seal.

14. Fins, snorkels and other water toys or devices are not permitted. Goggles/masks may be worn at patron's discretion.
15. Ball and/or Frisbee throwing/kicking is not permitted inside the waterparks.
16. Only personal radios are allowed in the park and may be listened to via headphones only. Playing a stereo/boom-box with speakers is not allowed.
17. Oakland County Parks and its waterparks are not responsible for lost, stolen or damaged personal property.
18. The waterpark public address system may not be used for personal paging.
19. Guests may only enter water features at designated entrance areas.
20. Guests may not jump or dive into the wave pools, slide pools or River Ride.
21. In the case of inclement weather, water attractions will close for at least 30 minutes after the last occurrence of lightening or thunder. If inclement weather persists, management reserves the right to close the waterpark for the day. No refunds or rain checks will be given.
22. Swim attire worn by waterpark patrons must comply with all local and state laws, rules and regulations.
23. Swim diapers are required if children are not toilet trained.
24. Lightweight, non-restrictive shorts and shirts may be worn over proper swim attire. However, these may not be street clothes.
25. Religious Accommodations – a lined swimsuit is the required attire and may be worn underneath commercially approved full-body swim attire. The clothing material must be light-weight, such as nylon, polyester or lycra, so that it does not inhibit one's ability to swim or support one's self at the water's surface should the clothing become water-logged.
26. Waterparks are subject to capacity. When capacity is reached, no more tickets will be sold and only people who have purchased admission tickets from the park for that day will be admitted. If capacity is reached before 1:30 p.m., the waterpark will reopen by 4:30 p.m. If capacity is reached at or after 1:30 p.m., the waterpark will not reopen for the day. Waterpark officials have the right to adjust these times to meet the needs of the facility and maintain optimal safety.
27. No refunds or rain checks due to early closing, inclement weather or mechanical failure.
28. All staff have the right and responsibility to stop any play or action which they deem dangerous or unsafe.

29. Management reserves the right to refuse anyone entry or remove any one from the facility temporarily or permanently for violating any waterpark rule, policy or procedure.
30. Waterparks are under 24-hour video surveillance

The Big Bucket

- Children entering the water playground must be no taller than 56 inches. A measuring pole is available for spot checking heights.
- Adults may accompany small children onto the water playground but may not go down the slides.
- Only sand chairs are allowed in water playground area.

Wave Pool

- The only flotation devices allowed are Oakland County Parks and Recreation clear tubes and U.S. Coast Guard approved life jackets.
- Horseplay can be dangerous and is not permitted.
- Only one tube per person while in the pool. Tubes may not be stacked in the water. Tubes must remain in the pool area at all times and may not be taken back to picnic areas.
- Swimmers must enter the pool from the shallow end. Ladders are to be used for exiting the pool only. The ladder on the back wall is restricted to lifeguard or emergency use only.