

Food Service Industry Forum - Meeting Minutes – 4/9/2026
2pm – 2:45pm
Microsoft Teams Meeting

Attendees:

Oakland County: Amanda Anderson, Sara Burch, Tony Drautz, Claudia Terrell
Public: Anjelica Oien (Domino's Pizza), Destiny Woods (Center for Employment Opportunities)

1) Welcome

- Welcoming remarks

2) OCHD Updates

- Food News & Views was sent out via e-mail and will also be posted to our website.
- Discussed food service license renewal reminders
- Discussed fee increases
- Spanish language ServSafe class dates – October 13-15, 2026
- Rx for Kids

3) Accela Citizen Access (ACA)

- New online software system – [link to ACA resources](#)
- Link to [ACA](#)
- [Creating an ACA account video](#)
- All users need to set up an account.
- Things you can apply for in Accela:
 - i. Food:
 - 1. Food service plan review
 - 2. New owner application
 - 3. TFU notice of intent
 - ii. EH Complaints
 - iii. PIN Registration: necessary to relate records you are associated to you with your account.
- [Linking records to an ACA account video](#)
- Discussed the different record types in Accela
- Live Accela demonstration – recording will be posted on our website

4) Open Discussion and Resource Sharing

- None

5) Follow-up Survey

- Request attendants participate in survey.

Next meeting TBD – Summer 2026